

## GENERAL CONDITIONS

The request for availability isn't binding and doesn't act as a contract neither for the client nor for **l'Agriturismo Cima alla Serra**.

**The booking confirmation of the Agriturismo Cima alla Serra** sent to the client is binding for both parties and establishes the drawing up of the booking contract with options.

**If a deposit is requested, the client must send these within the indicated time period to the direction of the Agriturismo Cima alla Serra** in order that the options are cleared and the booking is definitely confirmed.

At which point **the Agriturismo Cima alla Serra** promises to send the client a confirmation e-mail.

The total booking must be confirmed by fax or by e-mail accepting the cancellation conditions of the establishment concerned.

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### TERMS AND CONDITIONS

The booking request becomes binding for the **Agriturismo Cima alla Serra** only later the dispatch of a receipt that attests the payment of the deposit.

The amount of the advance is equal to the 40% of the amount of the stay excluded the optional services and the final cleanings (what they enter in the settlement to pay to the check-in).

As far as your reservation will be confirmed, you will receive a voucher (confirm per E-mail or Fax) that you have to present at the check-in upon your arrival by us.

Stay: from Saturday to Saturday.

Arrival (check-in): from 5 pm to 7 pm.

Departure (check-out): by 10 am.

Settlement of payment: at your departure as follows:

- Cash
- By cheque
- By credit transfer

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## CANCELLATION POLICY

In case of annulment of the booking the Residence "La Ventola" has the right to stop themselves the following indemnification calculated on the amount of the versed deposit (the expenses will be to load of the customer):

- **within 24 hours from the booking:** 0% (total reimbursement of the deposit to the customer)
- **30 days before the anticipated arrival:** the 25% of the deposit will be held back
- **29 - 15 days before the anticipated arrival:** the 75% of the deposit will be held back
- **14 - 0 days before the anticipated arrival:** the 100% of the deposit will be held back

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## PAYMENT

### CREDIT TRANSFER

Advance payments can be made by credit transfer, in EURO, to the following bank account:

**BANK: BANCA POPOLARE DI LAJATICO**

Swift code : B L J AIT3LXXX

IBAN code: IT 03 0 05232 14002 000030086011

DESCRIPTION OF PAYMENT: BOOKING APARTAMENT FROM.... TO .....

ACCOUNT HOLDER: FRANCESCA BIZZARRI

Please send payment notification by e-mail at the following email address [info@agriturismocimallaserra.it](mailto:info@agriturismocimallaserra.it) (the reservation is confirmed only when the **Agriturismo Cima alla Serra** receives the first advance payment)

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## PLACE OF JURISDICTION (LAW COURTS)

For whatever controversy which might arise relating to interpretation, execution and/or to the finalisation of the booking contract to which the present conditions

are applied, in which a part **the Agriturismo Cima alla Serra**, is legally responsible, will be exclusively the competence of the local law courts of Pisa.